

Job Description

The Senior Active Directory Engineer provides support, implementation, and design services for Microsoft Active Directory and Windows-based systems across the enterprise, including directory and identity management solutions.

Resolves and appropriately completes assigned cases and change requests and acts as an escalation for support issues. Applies new solutions through research and collaboration with team and determines course of action for new application initiatives. Implements new software solutions as required by the business.

The core infrastructure technology duties include enterprise Microsoft Active Directory and Windows file services architecture creation and management, global system security and policy configuration, and top-level support for enterprise-wide initiatives.

This role requires an in depth knowledge of Active Directory, Federation, Windows Server 2012/2012 R2, Windows security, Azure Active Directory, AD Proxy, Virtual Directory solutions and related technology.

Key Responsibilities:

Produce enterprise-level designs for Active Directory and Windows File Services for global initiatives following those through to implementation via collaboration with project and support teams.

Identify opportunities to innovate, extend and enhance service delivery everywhere possible.

Own Root Cause Analysis and Problem Management for corporate Identity Management environment.

Serves as escalation point for application support and troubleshooting, provides guidance and direction in resolution of escalated issues and/or complex production, application or system problems.

Serves as the first line of escalation support for domain technology issues that cannot be resolved by tier one and two server support.

Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs.

Install, configure, and maintain Active Directory and third party software utilities for hardware systems within company operational guidelines.

Create and maintain system documentation for domain technologies, including installation, configuration, and appropriate troubleshooting steps.

Improve existing processes through solutions to recurring problems and enhancements to existing solutions or documentation.

Provide training as required

Manage customer satisfaction through effectively communicating and managing customer expectations

Basic Qualifications:

B.S. degree in a computer science, information technology, computer related discipline or 5+ years IT work experience in a global information technology infrastructure environment.

Preferred Skills/Experience:

Experience working with Microsoft Identity technologies including Active Directory, Windows File Services, and Group Policies.

Expert knowledge in administering Active Directory (AD) and GPO's.

Expert knowledge of AD, ADFS, PKI in Windows Server 2012, Windows Server 2012 R2.

Expert knowledge of DNS, DHCP, WINS, DFS, in a Windows 2012 landscape.

Knowledge of Microsoft Forefront Identity Management, Microsoft Exchange, Quest Active Roles Server (ARS) are preferable.

Must have deep and thorough understanding of monitoring best practices, preferably with Microsoft System Center Operation Manager (SCOM) understanding and experience.

Extensive experience with infrastructure and server theories, principles and concepts; application infrastructure and standards; networking fundamentals; Windows; Physical Server architecture; Virtualization Technologies (e.g. VMware, HyperV) and LAN/WAN/Firewall/VPN network technologies.

Develops, documents, and enforces the standards, security procedures, and controls for access to ensure integrity of the Windows Systems, Active Directory, and related systems.

Knowledge of server virtualization technologies, preferably VMware and/or Microsoft technologies

Professional Skills/Experience:

Minimum 7 years overall IT experience with 3-5 years of experience working with Microsoft Identity technologies including Active Directory, Windows File Services, and Group Policies.

Must show a progressive advancement in responsibility including deep troubleshooting technical skills.

Must have an understanding of how to identify and instill industry best practices.

Ability to translate technical issues into understandable business language for end users.

Team Player with proven leadership, communication, organizational, and strong interpersonal skills. The role requires significant interaction with many different teams across a global company.

Must be able to work in a team environment with a "can do" attitude capable of overcoming difficult challenges.

Self-motivated, with keen attention to detail and excellent judgment skills

Must have excellent writing and communication skills, strong communicator with ability to maintain open communication with internal employees, contractors, managers, 3rd parties, and customers as needed
Able to integrate and apply feedback in a professional manner
Able to prioritize and drive to results with a high emphasis on quality

Compensation:

R15,000 per month

Note:

This is not an employment offer, instead you will be working as an independent service provider, and you will invoice us for the services provided.

Payment Terms:

You will have to send us invoice for the entire month work at the end of that month and you will be paid within 10 working days from the date of invoicing

Referrals:

Please see if you can refer someone else for this position too.

Send your CV to Ola –

Email: ola@walesinfotech.com